

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Christopher J. Allen	Conf. No.:	7149
Serial No.:	10/619,917		
Filing Date:	July 15, 2003	Group Art Unit:	2161
Title:	SYNCHRONIZATION OF AGENT SKILL DATA	Examiner:	Stace, Brent S.
Docket No:	60021-378501		

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated May 8, 2007 and the Notice of Non-Compliant Amendment dated October 10, 2007.

Amendments to the Specification begin on page 2.

Amendments to the Drawings begin on page 3.

Amendments to the Claims are reflected in the listing of claims which begins on page 4 of this paper.

Remarks/Arguments begin on page 12 of this paper.